

CAREER PROFILE

JOB DESCRIPTION

A medical assistant (MA) performs routine administrative and clinical tasks to keep physicians' offices, outpatient clinics, and urgent cares running smoothly. Medical assistants are multi-skilled health professionals who work directly with patients. Those trained in this field hold transferable skills to enter other health care professions as well.

Administrative duties:

- Coordinate billing and insurance
- Greet and register patients
- Handle correspondence
- Schedule appointments
- Update medical records/medical coding
- Handle telephone triage
- Bookkeeping

Clinical Duties:

- Assist doctor during appointments
- Perform basic laboratory tests
- Prepare patients for examination
- Take a patient's medical history
- Draw blood
- Perform basic diagnostic testing
- Take vital signs
- Handle medications
- Educating patients

PAY

\$42,000 median annual wage (\$20.19 per hour) as of May 2023

JOB OUTLOOK

16% (Much faster than average) from 2022-2032

The high demand is due to a predicted increase in the number of physicians' offices and outpatient care facilities. With technological advancements and an increasing number of elderly Americans needing medical treatment, this is a growing field.

EDUCATION/TRAINING

Most medical assistants have postsecondary education, such as a certificate. It is also possible to enter the occupation with a high school diploma and learn through on-the-job training.

Possible Requirements for training:

- Criminal background check.
- Drug testing in accordance with clinical affiliation requirements and/or for patient/student health and safety.
- A minimum GPA of 2.0 and a "C" grade or higher is required in all science and program-specific courses for graduation
- Some programs request meeting with potential students

After training:

There are many different certifications a medical assistant can pursue. Some are based on education and some on experience. Becoming a Certified Medical Assistant (CMA) through a certificate program or a Registered Medical Assistant (RMA) are possible. Medical Assistants may choose to be registered (RMA) or certified (CMA). These designations merely depend on the organization to which they belong.

IMPORTANT SKILLS

- Communication skills
- Self-motivated
- Organized
- Customer service
- Teamwork
- Empathetic
- Legal, ethical and confidential
- Critical thinking and decision making
- Professional
- Dependable

DEGREE & CERTIFICATE PROGRAMS

CUYAHOGA COMMUNITY COLLEGE

Metropolitan Campus/Cleveland or Parma

Medical Assisting Certification: One-year certificate program that can be coupled with an additional year (which includes Laboratory Phlebotomy training) to acquire the Associate of Applied Science Degree in Medical Assisting. Students would then be equipped for certification in Phlebotomy and certification in Medical Assisting, along with the Associate Degree.

Associate of Applied Science Degree in Medical Assisting: Two-year associate degree program, plus front-end program prerequisites.

Full- or part-time course scheduling available. Graduates eligible to obtain Certified Medical Assistant credential offered by the American Association of Medical Assistants. This program is accredited by CAAHEP upon recommendation of MAERB.

www.tri-c.edu/programs/health-careers/medical-assisting/index.html

KENT STATE ASHTABULA OR GEAUGA

Ashtabula or Burton

Medical Assisting Certificate Program. Mix of online coursework and in-person laboratory sessions. Kent State is accredited; their medical assisting program is in the process of seeking accreditation.

catalog.kent.edu/colleges/ap/medical-assisting-undergraduate-certificate/

LAKELAND COMMUNITY COLLEGE

Kirtland

Medical Assisting Certificate Program. 12-month program. Prepares students for the national certification exam to become a Certified Medical Assistant. Fully-accredited by CAAHEP upon recommendation of MAERB.

www.lakelandcc.edu/web/about/medical-assisting-departments

LORAIN COUNTY COMMUNITY COLLEGE

Elyria

Medical Assisting Certificate Program: A one-year program that prepares students for the examination to become a Certified Medical Assistant (CMA) through the AAMA (American Association of Medical Assistants). LCCC's Medical Assisting program is accredited through CAAHEP. MAERB oversees that the program maintains current with CAAHEP standards.

www.lorainccc.edu/health/medical-assisting-one-year-certificate/

TERRA STATE COMMUNITY COLLEGE

Fremont, OH

Medical Assisting Certification: 36-credit hour certificate program that prepares students for the Certified Medical Assistant (CMA) certification exam. Credits can be applied toward the Associate of Applied Science Degree in Medical Assisting.

Associate of Applied Science Degree in Medical Assisting: 62-credit hour program.

Terra State's Medical Assisting Program is accredited by the Commission on Accreditation of Allied Health Education programs.

www.terra.edu/degrees_programs/allied_health_nursing_science_division/medical_assisting/index.php

OTHER TRAINING OPTIONS

BRYANT & STRATTON COLLEGE

www.bryantstratton.edu/global/bryantstratton/jobs/medical-assistant

LAROCK ACADEMY

larockacademy.com/locations/cleveland-parma-heights-academy/

POLARIS CAREER CENTER

Certified Clinical Medical Assistant (CCMA through NHA) and Certified Phlebotomy Technologist (CPT through NHA)

www.polaris.edu/o/pcc/page/medical-assisting

UNIVERSITY HOSPITAL EMPLOYEE TRAINING

NewBridge - an adult workforce training for University Hospitals employees.

newbridgecleveland.org/adult-workforce-programs/

CLEVELAND CLINIC

Students from affiliated programs can complete their internships or clinical rotations here.

my.clevelandclinic.org/departments/health-sciences-education/training-programs/affiliate-training-programs/medical-assisting-affiliated-programs

METROHEALTH MEDICAL ASSISTANT TRAINING

Pays interns to learn how to become a medical assistant. Interns have an 18 month commitment upon completion. The program is open to the community.

<https://www.metrohealth.org/education/medical-assisting-training-program>